

Meeting of the

OVERVIEW & SCRUTINY COMMITTEE

Tuesday, 3 November 2009 at 7.00 p.m.

SUPPLEMENTAL AGENDA

VENUE

M71, 7th Floor, Town Hall, Mulberry Place, 5 Clove Crescent, London,
E14 2BG

Members:	Deputies (if any):
Chair: Councillor Sirajul Islam Vice-Chair: Councillor Bill Turner	
Councillor Tim Archer Councillor Stephanie Eaton Councillor Alexander Heslop Councillor Ann Jackson Councillor Denise Jones Councillor Abjol Miah Councillor A A Sardar	Councillor Shahed Ali, (Designated Deputy representing Councillors Sirajul Islam, Alex Heslop, Ann Jackson, Denise Jones, A. A. Sardar and Bill Turner) Councillor Peter Golds, (Designated Deputy representing Councillor Tim Archer) Councillor Shiria Khatun, (Designated Deputy representing Councillors Sirajul Islam, Alex Heslop, Ann Jackson, Denise Jones, A. A. Sardar and Bill Turner) Councillor Fozol Miah, (Designated Deputy representing Councillor Abjol Miah) Councillor Harun Miah, (Designated Deputy representing Councillor Abjol Miah) Councillor M. Mamun Rashid, (Designated Deputy representing Councillor Abjol Miah) Councillor David Snowdon, (Designated Deputy representing Councillor Tim Archer)

Councillor Salim Ullah, (Designated Deputy representing Councillors Sirajul Islam, Alex Heslop, Ann Jackson, Denise Jones, A. A. Sardar and Bill Turner)

[Note: The quorum for this body is 3 voting Members].

Co-opted Members:

Mr Ahbab Miah	– Parent Governor Representative
Mr Abdur Rouf	– Parent Governor Representative
Vacancy	– Church of England Diocese Representative
Vacancy	– Roman Catholic Diocese of Westminster Representative
Mr H Mueenuddin	– Muslim Community Representative

If you require any further information relating to this meeting, would like to request a large print, Braille or audio version of this document, or would like to discuss access arrangements or any other special requirements, please contact:

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LONDON BOROUGH OF TOWER HAMLETS

OVERVIEW & SCRUTINY COMMITTEE

Tuesday, 3 November 2009

7.00 p.m.

**10 .2 Overview & Scrutiny Committee Recommendation Tracking Report - Addendum
(Pages 1 - 38)**

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Agenda Item 10.2

COMMITTEE Overview & Scrutiny Committee	DATE 3 November 2009	CLASSIFICATION Unrestricted	REPORT NO.	AGENDA ITEM NO: 10.2A
REPORT OF Assistant Chief Executive		TITLE: Overview and Scrutiny Recommendation Tracking Report – Addendum		
ORIGINATING OFFICER(S) Afazul Hoque, Scrutiny Policy Manager		Wards Affected : All		

1. **SUMMARY**

- 1.1 Attached are three tracking updates comprising part of Appendix 1 to the original report, contained in the agenda circulated previously, which were detailed therein as to be tabled at this evening's meeting of the Overview and Scrutiny Committee:
- Young People's participation in sports leading up to the Olympics
 - Tackling Anti Social Behaviour
 - Evaluation of Neighbourhood Renewal Funding

2. **RECOMMENDATIONS**

- 2.1 Overview and Scrutiny Committee is asked to note the progress in implementing its recommendations.

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Response to Scrutiny Working Group Report on Young people's participation in sports leading up to the Olympics

Recommendation	Response / Comments	Date	Update: Oct 2009
<p>R1. That a review is undertaken of the current pricing policy of leisure and physical activities and venues with a view to:</p> <ol style="list-style-type: none"> 1. Reducing costs for parents on low income; 2. Reducing the price of provisions for young people; 3. Formulating a policy for hiring and pricing of community access sports facilities and publishing this; 4. Giving free access to leisure centres for young people who are looked after; 	<ol style="list-style-type: none"> 1. There is already a concessionary pricing policy for people on low incomes and their dependants, reducing pricing further will require additional resources. The pricing policy is in the 30,000 Leisure centre guide booklets published annually and distributed through out the borough. 2. The pricing review group will consider this at the next meeting in December 2008 3. There is a schedule of charges for leisure centres which is approved and published annually. We will review the programmes and usage of Leisure Facilities in order to ensure maximum accessibility for children and adults within budgetary provision. 4. Discussions will be held with Children's Services to determine a programme of free 	<ol style="list-style-type: none"> 1. Completed 2. Jan 2009 3. April 2009 4. October 2008 	<p>Free swim Friday introduced for all Tower Hamlets Residents.</p> <p>Charges reviewed but no scope for reducing costs without additional funding</p> <p>COOL card project delivered by GLL and Children's Services. (Ended July 09). 687 young people accessed leisure centres through membership incentive scheme.</p> <p>GLL and GLL Sport Foundation enabled young talented LBTH sports stars free access to GLL leisure centres</p> <p>Pilot scheme for</p>

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	<p>access to leisure centres for young people who are looked after.</p> <p>5. Free swimming for young people aged 16 and under (funded by Government grant) will be implemented from 1 April 2009 and run for two years</p>	<p>5. Completed</p>	<p>access to centres for Looked After Children implemented in partnership with GLL & Children, Schools & Family Directorate</p> <p>Free swimming for Under 16's implemented April 2009</p>
<p>R2. That the results of the Young People and the Olympics Survey is used to inform the development of strategies for young people and sports, in particular that the Building Schools for the Future programme considers the views of young people in providing a variety of sports, coaching and training based on the expressions of interest, barriers and experience of young people in sports.</p> <p>R3. That incentives are introduced (activities and costs) to encourage bringing along and introducing a friend to an activity or to leisure centre facilities.</p>	<p>The results of the Olympic Scrutiny Review have already informed initial designs at St Paul's Way school and will inform BSF programme and within the borough as a whole.</p> <p>Options will be developed and costed in conjunction with the borough's leisure management contractor.</p>	<p>From 2008 and ongoing to 2013</p> <p>On-going</p>	<p>This will continue to be used for future developments.</p> <p>GLL provide number of incentive campaigns throughout year. Including: Providing new members with free guest passes for friends / family (Implemented March 09 / May 09 & August 09)</p>

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<p>R4. That the service develop innovative ways of engaging young girls in sports, working with community organisations, including faith organisations, schools and parents, taking in to consideration the expressions of interest in the Young People and the Olympics Survey.</p>	<p>1. Develop a new programme of women and girls swimming sessions funded from the successful Healthy Community Challenge Fund bid.</p> <p>2. Work with Tower Hamlets Partnership to consult with community organisations to develop new ways of engaging young girls in sport.</p>	<p>1. Completed</p> <p>2. Completed</p>	<p>British Gas Free Swimming Programme (Sept 09)</p> <p>Pupil Referral Unit access to leisure centres via voucher projects</p> <p>Women & Girls Free Swimming Programme implemented April 2009</p> <p>Working with the Muslim Women's Collective to Develop Community football Coaches to accredited standards and promoting recruitment of Women life guards.</p>
<p>R5. That the service look at ways the leisure centres can be enhanced to actively engage and increase young disabled people with sports and physical activities leading up to 2012 including increasing the availability of disability specialist staff to support and actively engage young disabled people into sports, working with them to address transport barriers.</p>	<p>1. Negotiations to be undertaken with GLL regarding potential to train staff in disability sports qualifications, and other identified options to be delivered by March 2010.</p>	<p>1. March 2010</p>	<p>GLL signed up to Inclusive and Active Strategy.</p> <p>GLL committed to undertake further disability training for staff.</p> <p>GLL building partnership with Raiders Wheelchair</p>

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	<p>Basketball Club, to gain knowledge, and ideas for improving inclusivity.</p>		
	<p>2. Disabled sports and physical activity day to be organised in conjunction with Children's Services for September 2008 to coincide with the launch of the Paralympics in Beijing.</p>	<p>2. Completed</p>	
	<p>3. On-going programme of disability sports sessions taking place at Mile End Leisure Centre on a weekly basis.</p>	<p>3. on-going</p>	<p>Term-time multi-sport, swimming, wheelchair athletics, learning disability athletics taking place at Mile End Park Leisure Centre</p> <p>Inter-borough Disability Swimming Gala taking place</p>
	<p>4. Specific publicity to be produced to publicise opportunities for young people with disabilities to take part in sports.</p>	<p>4. Completed.</p>	<p>Disability Sport in Tower Hamlets Brochure Produced</p>

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	<p>5. Develop a calendar of competitive opportunities for disabled young people (6 competitions in 12 months).</p> <p>6. Examine the establishment of a transport scheme for disabled Young People to access facilities.</p> <p>7. Address this recommendation within the Leisure Centre and Playing Pitch Strategies</p>	<p>5. Completed</p> <p>6. March 2009</p> <p>7. Underway</p>	<p>Review conducted but due to insufficient funding unable to implement transport scheme</p> <p>GLL working with CLC to increase the number of staff employed with disabilities.</p>
<p>R6. That budget provisions be made to mainstream Sports Search in the work that the Council does, exploring the potential to roll out Sports Search to special schools in the borough with a view to capturing data for disabled young people.</p>	<p>This (national) programme is not designed for young people with disabilities. NRF funding for Sports Search ended March 2008 and the service ended in July 2008.</p>	<p>N/A</p>	<p>N/A</p>
<p>R7. That the Sports and Physical Activities Service seek to increase ways in which budget allocations can be increased to further mainstream sports activities.</p>	<p>Review of contract to take place to explore opportunities for efficiencies and reallocation of resources. The review will include evaluation of all externally funded initiatives for children to determine the suitability for mainstream funding.</p>	<p>March 2009 - 2012</p>	<p>Contract renegotiations in 2009, resulting in securing an additional profit share which is being used to deliver additional sporting initiatives for the community.</p>

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<p>R8. That annual borough-wide major community events are organised in which young people participate in Olympic and Paralympic sports, building champions to participate in the events through schools and sports programmes;</p>	<ol style="list-style-type: none"> Current programme of events will be developed to link to Olympic themes. 2 x Paralympic sports days will be held annually until 2012. That an Olympic sports presence be provided at the borough's existing large scale community events in order to engage young people in the Olympics and Paralympics. 	<p>Annual programme starting March 2009</p>	<p>Completed. Paralympic days held at Mile End Park & Newham Leisure Centres</p>
<p>R9. That the Council explore the possibility of negotiating free tickets or subsidised rate of entry to the Olympics and Paralympics for young people, particularly for disabled young people to experience the Paralympic Games.</p>	<ol style="list-style-type: none"> The London Organising Committee of the Olympic Games (LOCOG) has confirmed its position that there will be no free tickets. The ticketing policy for the 2012 Games will be published in 2011. There may be the opportunity for the Borough to block buy tickets to make available at discounted / free rates for local people. This has budgetary implications and will be considered. Local resident participation in test events will also be considered. The marathon and walking events in Victoria Park will be free access and as part of the Games Experience strand of the Tower Hamlets 2012 Strategy access for all sections of the community will be considered. This will include liaison with the Olympic Security Directorate, ODA and LOCOG. 	<p>1. August 2011</p> <p>2. August 2011</p>	<p>LOCOG confirmed no free ticket policy and they will review the possibility of enabling partner organisations to block book tickets</p>
<p>R10. That an extensive publicity campaign is put in place to promote positive images of young disabled people taking part in sports as part of the publicity strategy to promote Olympics and Paralympics in Tower Hamlets.</p>	<p>A dedicated 2012 Communications and Community Engagement Manager is being recruited into the 2012 Unit with a remit to develop a 2012 Communications Plan for the Borough which will develop our approach for promoting positive images of disabled people.</p>	<p>December 2008</p>	

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<p>R11. That the service find ways in which the relationship with the private sector can be further developed to enhance the funding available to support young people's engagement in sports and physical activities, exploring in particular ways in which the Table Tennis for Kids (TTK) model can be adopted to engage the private sector to fund a range of sports;</p>	<ol style="list-style-type: none"> 1. Exploratory discussions to determine the feasibility of developing links to more sports. 2. Officers will secure funding from Adidas to develop an activity zone in Mile End Park. 	<ol style="list-style-type: none"> 1. March 2009 2. October 2008 	<p>Completed Aug 2008</p>
<p>R12. That formalised agreements as part of housing stock transfer are strengthened to secure the provision of sports facilities based on a study of the local youth population, including disabled young people, existing facilities and projected needs.</p>	<p>This will be considered in relation to any future stock transfers, although the agreements are normally limited to matters directly related to the provision of housing. Registered Social Landlords have limited ability to provide community facilities.</p>	<p>N/A</p>	<p>Tower Hamlets Homes the Arms Length Management Organisation is now live and stock transfer is no longer active</p>
<p>R13. That work is developed with Wood Wharf with a view to securing opportunities for water sports in the borough.</p>	<p>This will be considered in the discussions on the community benefits that can be secured from the proposed Wood Wharf development.</p>	<p>December 2008</p>	<p>The Wood Wharf Planning Permission, approved 15 May 2009, secured through a S106 agreement a total financial contribution towards off-site leisure provision of £4,552,859. The agreement does not identify particular proposals for the contributions and this contribution could be used towards provision for water sports within</p>

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<p>R14. That consideration be given to what other host boroughs have been involved in to increase sports participation with a view to adopting what works well in increasing participation, and that affordable access is negotiated for young people in Tower Hamlets to leisure facilities in other host boroughs, particularly as a legacy of the Olympics and to increase contact between young people in the different boroughs through events and competitions.</p>	<p>1. With the 5 borough sports lead group, develop a 5 borough sports plan to include increase in participation by young people.</p> <p>2. Continue to lobby London Development Agency and Olympic Delivery Authority for access for local community to legacy facilities.</p> <p>3. Review of the most successful initiatives will be undertaken and identification of funding sources.</p> <p>1. Healthy Lifestyles Team to deliver 10 x 10 week programmes per year until 2010 to reduce obesity in young people. (BEST and MEND)</p>	<p>1. March 2009</p> <p>2. Ongoing</p> <p>3. March 2010</p> <p>1. Sept 2008 to March 2010</p>	<p>the borough. Furthermore, the application included a Water Space and Public Realm Strategy. Within this strategy the proposals included provision for a terraced small boat launch area for supervised boating activities such as canoeing and kayaking.</p> <p>1. Sports Officers group lead is in CLC</p> <p>2. Full engagement in legacy master plan consultation process including future use of legacy venues – response to London Assembly review of venues in legacy</p> <p>3. Future Action</p> <p>Completed</p> <p>Completed. Funding for MEND ceased (new</p>
<p>R15. That the PCT develop targeted work with those who are at health risk due to obesity, with primary focus on those who are particularly obese and may lack confidence to engage in sports and physical activities;</p>			

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	<p>2. Healthy Lifestyles Team to deliver 1 x 10 week programme per year until 2010 to reduce obesity in young people with disabilities. (BEST and MEND)</p> <p>3. The PCT has commissioned and is developing a range of targeted work to encourage overweight and obese children and young people to engage in sports and physical activities. This includes:</p> <ul style="list-style-type: none"> - Established programmes: <ul style="list-style-type: none"> - Weekly physical activity sessions for overweight and obese children and young people including 'Junior Activ8', 'Activ8' and 'MissActiv8', delivered by PCT Child Obesity Service - LBTH 'BEST' programme (part funded by PCT) includes range of physical activity sessions for overweight and obese children and young people <p>4. New programmes:</p> <ul style="list-style-type: none"> - After school physical activity schemes being commissioned jointly by PCT & LBTH) - Active play and sports programmes have been commissioned by PCT from Toy House Libraries, Play Association Tower Hamlets (PATH) and Elite Youth 	<p>2. Sept 2008 to March 2010</p> <p>3. Established programmes – ongoing</p> <p>4. Implementation of new programmes</p>	<p>funding recently secured from a commercial sponsor)</p> <p>Completed</p> <p>Ongoing</p> <p>We are in the process of evaluating both the BEST and Activ8 programmes, report due in January 2010</p>

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	<p>5. The PCT will also commission a health promotion / social marketing campaign (see R16) that will specifically address the issue of encouraging overweight and obese young people, and other groups with lower participation, to engage in sports and physical activities</p>	<p>commencing September / October 2008</p> <p>5. October 2008</p>	<p>5. The research phase of the social marketing project has been completing and final report with recommendations due by end of November.</p>
<p>R16. That the PCT in partnership with LBTH should deliver health promotion as part of the Olympics publicity to include messages on the damaging effects of drugs and smoking and that the publicity campaign be supported by celebrities to promote a 'cool' image of participating in sports at local venues.</p>	<p>The PCT is currently drawing up a specification for a health promotion / social marketing campaign to use in the lead up to the Olympics and Paralympics to promote active and healthy lifestyles. This will use images and endorsements from sports celebrities to promote healthy lifestyles (including messages about smoking and substance misuse) and participation in local sports opportunities. The campaign will target the whole population but will include messages and images targeted at overweight and obese young people, disabled young people (linking to R10) and girls as groups identified in the scrutiny review as participating less in sports. We will tender for a communications / social marketing company to develop and deliver the campaign and establish a multi-agency steering group to ensure that the campaign links into other sports and health programmes and events.</p> <p>The Social Marketing campaign will be linked to the Borough's 2012 Communications Plan with</p>	<p>Convene steering group – September 08</p> <p>Finalise specification and advertise tender – September 08</p> <p>Award contract November 08</p> <p>Complete phase 1 (research and testing of messages) April 09</p> <p>Phase 2 – Implementation</p>	<p>See above</p> <p>The social marketing project is now in its primary research phase</p> <p>The <i>Let's Make it Happen</i> brand together with an accompanying <i>Making it Happen</i> brand have been successfully trade marked and discussions about the use of the brands within the social marketing campaign are ongoing</p>

Recommendation	Response / Comments	Date	Update: Oct 2009
	<p>elements licensed to use the Boroughs Games Brand which is currently being Trade Marked.</p>	<p>n of campaign 2009-12 Trade Mark licensed October 2008</p>	

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Response to Scrutiny Working Group Report on Tackling Anti Social Behaviour

Recommendation	Response/Comments	Date	Update: Oct 2009
<p>R1 That the Council and all Registered Social Landlords (RSLs) in Tower Hamlets provide Cabinet with an annual report detailing how they are meeting the six strands of the Respect agenda.</p>	<p>The 16 RSLs who have signed up to the standards will be able to provide the information. The Council will work with the rest of the RSLs to gather information from them.</p> <p>This work will also provide information for the Partnership Strategic Assessment of Crime and Disorder Reduction Partnerships (CDRP). The purpose of the strategic assessment is to provide knowledge and understanding of community safety problems in the borough. This assessment will offer information on the Council and RLSs approach to tackling crime and disorder matters, linked to the old Respect agenda.</p> <p>Action:</p> <ol style="list-style-type: none"> 1. Gather information already available 2. Undertake discussions with other RSLs to obtain information from them 3. Strategic Assessment commences 4. Strategic Assessment to CDRP 5. A report will be compiled with findings 	<p>Completed December 2008</p> <p>October 2008 January 2009</p>	<p>The initial scope identified that the local Authority and Tower Hamlets Homes manage their ASB data on one database, 6 others manage their operations on a different, jointly purchased database, whilst the remaining RSLs operate independently.</p> <p>We have experienced problems pulling the information together.</p> <p>After negotiations with the 6 RSLs that have purchased their own system the Community Safety ASB analyst has been given access to their database, we have developed and</p>

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	and submitted to Cabinet	March 2009	information sharing protocol and we are currently developing a joint product.
<p>R2 That the Council continues to identify tackling ASB as a key Corporate Priority. This should be reflected in funding decisions and performance management against ambitious targets, reflecting the emphasis that residents place on this issue.</p>	<p>ASB continues to be a priority for the Council. It has been included within the LAA and is performance managed accordingly. To bridge the ASB and Environment Crime issues Communities, Localities and Culture (CLC) are assessing the opportunities to develop the concept of Neighbourhood Enforcement Officers and to have them accredited with additional powers by the police.</p> <p>Action:</p> <p>Community Safety Service is arranging a number of enforcement days around the borough to promote the Partnership approach to tackling ASB. Moreover the LA has been given £60k, for additional enforcement days through to 31st March 2009. These have been planned on a monthly basis.</p> <p>The new database went live in September this year.</p>	<p>Completed</p> <p>Completed</p>	<p>Tower Hamlets Enforcement officers have now been recruited (8). They have completed their initial CLC training and are currently on a mentoring programme with other CLC enforcement Teams. They commence their MPS accreditation course this month and will be formally recognised on the 12th Nov. We wait the recruitment of a further 10.</p> <p>10 enforcement days carried out in 2008/09.</p>
<p>R3 That the Community Safety Service provides Members with a briefing explaining</p>			<p>No progress but this will be actioned this year.</p>

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<p>how the ASB database functions and complaints are investigated. This may well be a one off training session or site demonstration.</p>	<p>Action:</p> <ol style="list-style-type: none"> 1. Briefing on new database provided through Members Bulletin 2. Deliver training/site visit 	<p>December 2009 January 2010</p>	<p>Visit from Limehouse Community Forum conducted November 2008 to raise awareness amongst community groups of how ASB reports are dealt with.</p>
<p>R4 That the Council should continue to work to find ways to get all 64 RSLs operating in the Borough to develop consistent standards to tackling ASB.</p>	<p>The Police and Justice Act now recognise RSLs as co operating bodies within the Crime and Disorder Reduction Partnership (CDRP). Information sharing protocols are now in place. The management of investigations will adhere to house mark standards for those that have signed up to the Respect Standards. The Council and Tower Hamlets Homes have procedures in place to ensure consistent standards when tackling ASB.</p> <p>Action:</p> <p>This procedure will be taken to the RSL forum, to see if same approach can be implemented across all RSL s.</p>	<p>March 2009</p>	<p>Additional arrangements have had to be made to ensure that the CSS analyst now has access to the database used by 6 RSLs</p> <p>The RSL forum continues to work to respect standards and best practice working.</p> <p>CSS and THH have a performance management framework and a new ASB procedure that conforms to respect standards. This has been shared with RSLs</p>

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<p>R5 That the Council and RSLs undertake a cost-benefit analysis of procuring a new single reporting system, to capture all ASB reports made in Tower Hamlets.</p>	<p>RSLs have a new reporting system different from that of the Council. The Council have also purchased a new reporting system that links to internal systems already in use. However management and reporting are still the same. There are information sharing protocols in place and the Community Safety Service exchanges information with RSLs and all data relating to ASB is presented in map and graph forms with commentaries every six weeks to partner agencies.</p>	<p>N/A</p>	<p>This recommendation was developed after CSS, THH, and RSLs had made their decisions on databases. All have been in discussions and developed information sharing protocols and the CSS analyst now has direct access to other databases that assist the new joint tasking process.</p>
<p>R6 That the Borough Commander provides details of running costs to enable an assessment of an expansion in the number and duration of Good Behaviour Zones (GBZs).</p>	<p>Unfortunately the police have not kept detailed costings that are associated with GBZs. However they will in the future. Throughout the period that a GBZ runs the police endeavour to ensure that the SNTs are fully engaged with it. However, other policing issues, leave, sickness, training, and other abstractions will pull officers away from working on the operation. They do not have data on other teams such as the Territorial Support Group TSG. Although they ask for assistance they cannot detail the length of time that the teams stay in the borough.</p>	<p>On-going</p>	<p>Since this recommendation there has not been a 'Good Behaviour' zone in operation.</p> <p>The new joint tasking process will be able to track police and partnership involvement to ensure that all costings are reported.</p>

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<p>R7 That the Council look at progress of the National pilot scheme to withdraw housing benefit from those found guilty of persistent ASB and report back to Cabinet on the merit of Tower Hamlets participating in any future pilots.</p>	<p>It is important however to note that GBZs require considerable resources for enforcement if they are to be effective, the more there are and the longer in duration the fewer resources will be available for additional zones. It is therefore important to consider the implementation of a GBZ in the context of existing work to tackle anti-social behaviour.</p> <p>Action:</p> <p>Analysis of effectiveness of GBZs will be used to consider future expansions of GBZs</p>	<p>October 2009</p>	<p>To date there has not been any progress report on the pilot.</p> <p>As soon as anything is released we will consider the findings and report on potential opportunities for the partnership.</p>
<p>The Department for Work and Pensions (DWP) is piloting a scheme to impose housing benefit sanctions on those who are involved in persistent anti-social behaviour. The scheme is based on the measure introduced by Section 31 the Welfare Reform Act 2007. It is being tested in 8 Local Authorities, all outside London, between 1st November 2007 and 31st October 2009. The scheme will not be evaluated until after its completion towards the end of 2009. No other pilots are planned so Tower Hamlets will not be able to participate at this time. As soon as any information is released full details will be</p>			

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	<p>circulated and recommendations considered for action.</p> <p>Action:</p> <p>A report will be submitted to Cabinet to consider the options, once a report from the pilot scheme is available.</p>		
<p>R8 That Safer Neighbourhood Teams (SNTs) provide Members with data on response times to ASB calls made by residents, to help evaluate the effectiveness of SNTs in their current capacity.</p>	<p>The SNTs do not keep data on response times to ASB, much of which is of course notified through the ASB line at the Local Authority.</p> <p>Action:</p> <p>However Community Safety Service will provide data from the new database that shows responses to calls made to ASB hotline.</p>	<p>1st April 2009</p>	<p>All calls to the ASB hotline that require SNT action are forwarded to them on email. The CSS can provide accurate data from the database on all referrals to SNTs. This is done within one working day. However the SNTs do not always acknowledge response. This is being progressed by the Borough Commander as part of the new policing pledge.</p>
<p>R9 That the Partnership set aside funding to pilot an expanded SNT of six Police Constables (PCs) and six Police Constable Support</p>	<p>Action:</p> <p>Cabinet has agreed to set aside £600k for 2009/2010 to fund 17 Police Officers.</p>	<p>From April 2009 and ongoing</p>	<p>The police team has been in operation since the 14th April 2009. The LA purchased 15 officers and the Borough</p>

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<p>Officers (PCSOs) in at least two wards for a period of up to two years</p>	<p>The Partnership supports the proposal for the additional Police officers and will be working closely with Community Safety and the Police ensure these are implemented and linked into LAP Priorities.</p>	<p>From April 2009 and ongoing</p>	<p>Commander added a further 5 officers to the team. The team are managed by the police and tasked through a joint tasking meeting that sits monthly. This will probably move to a fortnightly meeting when CLC localisation is introduced.</p>
<p>R10 That the Community Safety Service with the help of the Tower Hamlets Partnership and East End Life (EEL) look to better promote the Council's ASB strategy to residents in the Borough.</p>	<p>A number of approaches are being taken forward to publicise the Council's ASB Strategy:</p> <ul style="list-style-type: none"> ▪ Production and distribution of Anti Social Behaviour Order (ASBO) publicity, in accordance with ASBO publicity protocol ▪ Using community events as an opportunity to raise awareness about the Council's ASB reporting line and the work being done to tackle ASB ▪ Delivery of a PR/community engagement campaign to impact on perceptions of ASB, including poster advertising, engagement events, leaflet drops and high profile PR 'stunts' ▪ Targeted publications on ASB ▪ Press releases and features on ASB for 	<p>March 2009</p>	<p>The ASB publicity protocol has been agreed and is now operating. A number of ASBOS have been publicised locally. Community events are regularly used to advertise work and the ASB line. A document attached highlights some of our campaigns and we have agreed with the police that we can report in their SNT leaflets. Targeted media through Neighbourhood</p>

Recommendation	Response/Comments	Date	Update: Oct 2009
	<p>local media including EEL.</p> <ul style="list-style-type: none"> ▪ Using Tower Hamlets first Community Safety Awards to commend people who help the council; police and other partners make the borough a safer place. 		<p>crime and justice pages in EEL. Community Safety Awards took place in January and will be repeated this next Jan.</p>
<p>R11 That Children's Service with the help of Education Psychologist support schools to help develop further young people's appreciation of acceptable behaviour by reviewing behaviour codes and practises that are in line with tackling ASB.</p>	<p>The secondary school partnership for Behaviour and Attendance has agreed with the 14-19 HUB partners a shared borough-wide Statement of Expectation about Behaviour which will inform codes of conduct in schools, the college and alternative education / training providers. Advice to support behaviour policy development is available from the Behaviour Support Team</p> <p>A review of Bullying policies in schools currently underway to ensure all schools, residential units and youth work settings have policies which match the LA standards set out in the Anti-bullying and Anti Harassment guidance.</p> <p>The borough is piloting an anti-bullying help line to ensure prompt intervention to prevent and reduce bullying in the borough.</p>	<p>On going work</p> <p>March 2009</p> <p>July 2009</p>	<p>Most schools in the borough have now achieved a "good" or "excellent" grade for behaviour. All schools with an Ofsted grade of 'Satisfactory' for behaviour receive a package of support from the BST to further improve whole school policy and practice. This is in-line with the DCSF 'Securing Good' initiative.</p> <p>A member of the BST has a SLA with the 14-19 HUB to train and support vocational training providers in developing good</p>

Recommendation	Response/Comments	Date	Update: Oct 2009
			<p>practice around behaviour management</p> <p>The BST works in a multi-agency way with a range of services to identify and support children and young people who are at risk of developing anti-social behaviour or suffering from its effects.</p> <p>The LA Anti-bullying officer is supporting schools to ensure their policies comply with best practice and are in line with the new OFSTED Framework's enhanced emphasis on safeguarding. He also supports schools to run on-line questionnaires to ensure pupils have an opportunity to comment anonymously on practice in schools. The</p>

Recommendation	Response/Comments	Date	Update: Oct 2009
<p>R12 That the Youth Offending Team (YOT) work with other agencies to identify and support vulnerable children and young people, most at risk of causing ASB and ensure that wherever possible all pupils are able to access appropriate educational provision.</p>	<p>This is work undertaken through the School Inclusion Programme (SIP), the Youth Inclusion Support Panels (YISP) and Youth Inclusion Programme (YIP), all of which are currently operating at full scale. A Proposal has been submitted to expand the YIP in LAPs 7&8.</p> <p>There is a designated officer for Children without a school place who liaises with the SIP to secure a place, or interim provision in the Pupil Referral Unit (PRU) within 4 weeks of identification.</p> <p>The Protocol on the Education of Young Offenders is being revised and re-launched in October 2008 to ensure schools are aware of</p>	<p>October 2008</p> <p>On-going work</p> <p>October 2008</p>	<p>National Audit office report that head teachers rate the TH anti-bullying service as one of the best in the country.</p> <p>The pilot on the anti-bullying helpline has been extended to Dec. 09.</p> <p>Youth Inclusion programme is operating in all LAP areas (1-8). YIP is closely working with Schools, Safer Neighbourhood Teams, Connexions, Youth Offending Team, Anti-Social Behaviour Team, Local Youth Services Providers, RSLs and other services.</p> <p>Challenge & Support Programme (CaSP) was rolled out during October 2008; CaSP ensures a "triple track"</p>

Recommendation	Response/Comments	Date	Update: Oct 2009
	<p>their responsibilities to young offenders and to ensure there is continuity of education for them.</p>		<p>approach in responding to youth related anti-social behaviour working closely with ASB enforcement agencies and early intervention and prevention programme. To support the local implementation of CaSP a number of existing initiatives and provisions have been brought together and engaged within Tower Hamlets, which includes YISP, YIP and New Start (New Start have a particular remit around supporting children who are NEET). Since, April 2008, 103 children and young people within our targeted cohort were identified being involved in anti-social behaviour and issued ABCs. 79 young people accepted</p>

Recommendation	Response/Comments	Date	Update: Oct 2009
<p>R13 That the Council enhance youth services, including both the quality of facilities within centres and the operating days/hours. Additional funding should be set aside to expand significantly youth services on offer within at least two wards for a period of two years. The Youth Service should undertake a thorough consultation, with young people, parents and schools to understand what would</p>	<p>£1m revenue funding has now been identified to look at operating Youth Clubs during un-social hours including week-end provision.</p> <p>Consultation on how the £1m should be spent has already started. On 23rd September 2008 the Youth Service had a joint provider's away day which included contractual providers, who offer youth service work in Tower Hamlets and are responsible for spending the £1m.</p>	<p>Completed</p>	<p>preventative support. The 24 who declined intervention were prior to CaSP being rolled out.</p> <p>Where appropriate, referrals are made by the designated officer for Children Missing from Education to the SIP for a place in the PRU. These are now taken under "Chair's action" to ensure swift allocation of support.</p> <p>This recommendation has been implemented and youth service is being provided through various centres.</p>

Recommendation	Response/Comments	Date	Update: Oct 2009
<p>be most attractive in helping young people stay off the streets</p>	<p>The away day gave us the opportunity to consult with the contractual providers on how the £1m revenue funding should be spent.</p> <p>Action: A briefing document, that sets out Tower Hamlets vision of where the funding should be spent, will be dispatched to all contractual providers</p>		

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Response to Scrutiny Working Group Report on Neighbourhood Renewal Funds

Recommendation	Response / Comments	Date	Update: Oct 2009
<p>R1 That a Members seminar be organised on how Local Area Agreement (LAA) targets are identified and met.</p>	<p>A Seminar on the LAA will be organised in Jan / Feb 09. It is proposed to refresh the LAA at the end of year 1. This is because the Government delayed target setting on a number of the indicators and to allow an assessment of the targets set as it was the first year of measuring many of them. This process starts in November 2008, with the aim of concluding in the first quarter of 2009. A Members Seminar on the LAA as part of this process would allow Member input. Six month monitoring data will also be available – in December 08 - for a number of the indicators and this can also be considered at the seminar.</p>	<p>Completed</p>	<p>A Members Seminar on Comprehensive Area Assessment (CAA) was held in March 2009, which included an update on the LAA. The scope of the LAA refresh was limited by central government – potential renegotiation of a number of indicators was postponed nationally until early 2010.</p>
<p>R2 That LAAs include targets for narrowing the gap with the average outcomes for KS2 and KS3; coronary heart disease; employment levels; take up of Incapacity Benefit and teenage conception rates.</p>	<p>The LAA indicators and targets were driven by the refresh of the Tower Hamlets Partnership Community Plan so that they reflected the key priorities for the borough. Only indicators from the new national indicator set could be included within the LAA. Our LAA includes targets on most of these measures as follows:</p> <ul style="list-style-type: none"> • there are 16 statutory educational attainment, 10 of which include aspects of KS2 and KS3 • three indicators are included around employment rates: employment rates (NI 151), people claiming out of work benefits in the worst performing wards 	<p>N/A</p>	<p>N/A</p>

	<p>(NI 153) and people claiming out of work benefits (NI 152)</p> <ul style="list-style-type: none"> • Under 18 conception rate (NI 112) is included • Coronary Heart disease is not included. The LAA includes targets for the all age all cause mortality (NI 120) - which is seen as the best composite indicator of health – as well as obesity (NI 56) and smoking (NI 23). • There is one national indicator around incapacity (NI 173). This is not included in the LAA but – as part of the national indicator set – it will be monitored as one of the Council's priority indicators. 		
<p>R3</p> <p>That the Tower Hamlets Partnership ensures that the guiding principles of the Partnership Charter are adhered to; making sure that there is continuity in the way the Partnership functions. This should include better publicity through East End Life and also on the</p>	<p>The Partnership Charter is currently being updated as part of the Partnership refresh process. We are ensuring this is aligned with the Citizens Charter and will be launched as part of the Community Plan launch.</p> <p>The refreshed Partnership Charter will be on the Partnership website, as it is currently. All members will be asked to read, agree and sign up to the Partnership.</p>	<p>October 2008</p> <p>Completed</p>	<p>In November 2008 the Executive agreed for the Charter to go out to consultation with the participation framework on the premise that greater clarity and definition on engagement with third sector take place. Once the Third Sector work is complete the Partnership will consult on the charter as part of the new arrangements set out in the 3rd sector strategy. In</p>

<p>Partnership website. Furthermore all new and existing LAP members and Partners should be given a copy to refer to.</p>		<p>October 2009</p>	<p>doing so the Executive comments should also be taken on Board: Expected code of behaviour should be written into the Charter The Code of Conduct, declaration of interests should also be tightened up.</p>
<p>R4 That Tower Hamlets Partnership introduces a learning and development programme for Local Area Partnership (LAP) members which include a session on how funding decisions are made.</p>	<p>A Development and Training programme is currently being prepared for all Partnership members and will be implemented throughout the autumn and winter months.</p>	<p>September-March 2009</p>	<p>Programme was delayed slightly. Scheduled to be launched January 2010</p>
<p>R5 That a document detailing LAP roles and responsibilities is sent to all residents, along with an</p>	<p>This will be part of the new Terms of Reference for the Partnership Governance. These are currently in draft and after 30th July Cabinet they will be agreed and sent to all members of the Partnership.</p>	<p>November 2008 Completed</p>	<p>The new terms of reference is also available from the Partnership website www.onetowerhamlets.net</p>

<p>invitation to attend LAP meetings.</p>			<p>and has been circulated to all LAP members and publicised through East End Life.</p>
<p>R6 That the Tower Hamlets Partnership undertakes a corporate approach to project evaluation to improve value for money. This evaluation should include an analysis of project methods, scale, target group, value for money.</p>	<p>Full evaluations have been carried out for all NRF interventions. We will ensure that these are done corporately for the Working Neighbourhood Fund (WNF), once activities have been commissioned. There will be a need to earmark a specific sum from the WNF to undertake this detailed evaluation work.</p>	<p>On-going</p>	<p>£50,000 has been allocated to carryout an evaluation of the WNF Programme.</p>
<p>R7 That the Tower Hamlets Partnership carry out a review of all employment project client outcomes to identify which interventions were most effective.</p>	<p>Details of all output monitoring has been made available, along with independent evaluations undertaken in this area. These will be used to inform the process for commissioning of WNF interventions.</p>	<p>On-going</p>	<p>WNF projects will be evaluated in March 2001 which will identify the most effective interventions. Regular monitoring will be undertaken of all projects commission as part of WNF.</p>

<p>R8 That CPAGs operate joint commissioning on worklessness projects in order to maximise the benefits to client outreach and improve value for money.</p>	<p>A commissioning framework has been agreed by Cabinet with regard to those interventions to be supported through the Working Neighbourhoods Fund.</p> <p>Key areas for intervention are as follows:</p> <ol style="list-style-type: none"> 1 The short term imperative to get 4000 people into sustainable employment; <ul style="list-style-type: none"> • Family focused engagement • Pre-employment skills and support to access local jobs 2 The long term goal to prevent our current large population of young people becoming the workless of the future through early intervention and prevention <ul style="list-style-type: none"> • Accelerating improvement in education attainment • Early Intervention with young people at risk of worklessness 3 Targeted work with excluded groups with a clear focus on moving people into employment <ul style="list-style-type: none"> • Support for socially excluded groups to help them move into employment 	<p>On-going</p>	<p>An output tracking database has been developed and will go live on 1 November 2010, which will help track all beneficiaries of the WNF Programme, to ensure that the Programme objectives are being met.</p>
<p>R9 That the arrangements for outreach across the projects should be</p>	<p>A mapping exercise is being undertaken by Development and Renewal to facilitate a better assessment of the scale of the local third sector in Tower Hamlets, the services provided by it and the target beneficiaries. This will then</p>	<p>Completed</p>	<p>Mapping exercise of third sector groups completed by Development & Renewal.</p>

<p>reviewed. The review should address arrangements for specific outreach to intended beneficiaries and general outreach arrangements for engaging the broader community.</p>	<p>help to inform outreach arrangements for engaging the broader community, undertaken by the Participation Team in the Tower Hamlets Partnership.</p> <p>Furthermore a programme group of third sector agencies and lead officers to be chaired by Lead Member for Regeneration, Localisation and Community Partnerships is being set up.</p> <p>Outreach is ongoing. Two employment fayres will be taking place in autumn 2009 – organised by the Prosperous Community Delivery Group</p>	<p>Ongoing</p>	<p>Third Sector Advisory board has been set up and meet regularly to oversee the implantation of third sector strategy and support for closer/effective partnership with the sector.</p>
<p>R10 That CPAGs identify project delivery methods when commissioning projects. This should ensure that suitable outreach to clients is scrutinised at the project commissioning stage.</p>	<p>The new Community Plan Delivery Groups are in the process of identifying LAA delivery plans for implementation and delivery of the 35 LAA targets.</p> <p>This will be closely linked into the Delivery Plans for the LAA targets – work will be developed to ensure that the Community Plan strategy is delivered through each of the delivery groups with quarterly reports to the Partnership Executive, as well as quarterly monitoring of the LAA targets by the Performance team.</p>	<p>On-going</p>	<p>LAA targets are regularly performance monitored by Cabinet Members and OSC.</p>
<p>R11 That the Tower Hamlets Partnership reviews the communication between LAPs, CPAGs and Partnership</p>	<p>A full review was carried out as part of the Partnership refresh. The new Partnership Board will ensure membership from both the Partnership Delivery Groups and the LAP Steering groups to bring greater levels of accountability and ensure local priorities are reflected at a strategic level on the Board.</p>	<p>Completed</p>	<p>Action has been completed as of partnership refresh.</p>

<p>Management Group (PMG) in order to ensure that local matters are reflected at PMG and that strategic matters are communicated effectively to LAPs.</p> <p>R12 That the Tower Hamlets Partnership develops a strategic commissioning framework for regeneration funds in future, to provide a more consistent framework for assessing value for money and to ensure specific interventions reinforce higher level strategic objectives.</p> <p>R13 That project appraisal documents provide a mainstreaming strategy which explains whether the project will a) change</p>	<p>LAP priorities will also have to be linked into the LAA targets to bring greater linkage between Delivery groups and LAP steering groups.</p> <p>A communications strategy will be developed to run alongside this work.</p> <p>This has already been completed through the WNF Strategy and commissioning document.</p>	<p>Completed</p>	<p>Action completed as part WNF Strategy</p>
<p>R13 That project appraisal documents provide a mainstreaming strategy which explains whether the project will a) change</p>	<p>Same as above.</p>	<p>Completed</p>	<p>N/A</p>

<p>service practice b) seek alternative funding c) create a new mainstream service.</p>	<p>R14 That employability and skills should remain a priority for the Tower Hamlets Partnership. The project appraisal should identify which client group is being targeted and outcomes should not be restricted to 'jobs held for 13 weeks' so that the progress made towards employment can be measured.</p>	<p>This has been addressed through the WNF strategy. WNF can only be commissioned against Employment and worklessness related activity. This will be closely aligned to the Employment Strategy and the LAA targets to ensure we meet our targets.</p>	<p>Completed</p>
<p>R15 That funding is provided to the third sector in the Borough to ensure it is able to represent the views of the sector in strategic decisions and can</p>	<p>Subject to Cabinet approval, LAP Steering Groups will be able to commission localised activity up to the value of £300,000. This is being developed into the Participatory Budget Model to be rolled out in April 2008.</p>	<p>September 2008</p>	

<p>support local level community capacity building activity on the community chest model.</p>			
<p>R16 That the impact of Safer Neighbourhood Teams (SNTs) should be recognised and Tower Hamlets Partnership should use Working Neighbourhood Fund (WNF) to pilot an expanded SNT service in at least two wards.</p>	<p>The Participatory Budget Model has a menu of options. One such option will be around improving SNTs.</p> <p>Tower Hamlets Enforcement Officers are being trained, ready for roll out in the autumn 2009.</p> <p>Joint tasking meetings have been developed.</p>	<p>Completed</p>	
<p>R17 That the Tower Hamlets Partnership should examine the possibility of funding a similar Working Futures scheme to ease the poverty trap facing homeless families in the Borough.</p>	<p>The possibility of developing a similar scheme to that operating in the London Borough of Newham will be for consideration by the appropriate CPDG.</p> <p>Prosperous Community Delivery Group regularly review their approach to employment and the impact on poverty (see www.onetowerhamlets.gov.uk) for minutes.</p>	<p>On-going</p>	

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